



Radisson **BLU**  
HOTEL, ATHLONE

# RADISSON BLU HOTEL ATHLONE

*Guest  
Directory*



# WELCOME NOTE

Dear Guest

It is my pleasure to welcome you to Radisson Blu Hotel Athlone. I hope you had an enjoyable journey and that you are settling in comfortably with us.

For your dining pleasures let your taste buds tingle in anticipation. You can choose to have a quick bite in the contemporary Quayside Bar or enjoy fine dining in the Elements Bistro. You can pass several pleasant hours whether it be with friends, work colleagues, family or a romantic meal, no matter what the occasion we will help you celebrate with a culinary treat!

For our overnight guests you receive complimentary access to Synergy Health & Leisure Club, take full advantage of the fully equipped facilities while enjoying views of the marina and River Shannon.

Also provided is complimentary access to our PressReader App, with over 7,000 newspapers and magazines, to enjoy during your stay. Simply connect to our WiFi. Search Press Reader in the App Store and download to your mobile or tablet, or visit [www.pressreader.com](http://www.pressreader.com) from your laptop.

I am delighted that you chose Radisson Blu Hotel for your stay in Athlone and I hope you have a brilliant time with us. If we can do anything to make your stay more comfortable and enjoyable, please do not hesitate to contact reception by tapping the one touch Service button on the phone in your room.

Warm wishes,

**Fergus O'Donovan**

*General Manager*



# TOUCH THE BUTTON & THE SERVICE IS YOURS!

## GUESTROOM PHONE

Touch the Button & the Service Is Yours!

It has been a long day and all you want is room service, a shirt pressed and a wake-up call. The idea of calling three different people to get what you require seems exhausting.

Trust Radisson Blu to think of you and give you one touch Service.

You can reach all the following services at the touch of just one button on your guestroom phone:

- **Information** - for special requests or information on local events
- **Room service** - available 24 hrs.
- **Wake up call** - to get you on your way in the morning
- **Laundry** - when you want laundry service, or 3 hour express laundry
- **Housekeeping** - for an extra pillow or blanket
- **Maintenance** - if something in your room does not work.

# GUEST DIRECTORY A-Z

## **ADAPTORS**

In your room the electric current is 220V. European and American built in adaptors are available in your room.

## **BABYSITTING**

Please contact our “one touch Service” at least 24 hours in advance.

## **BANK**

The closest atm machine is AIB around the corner of the hotel. For further information please contact our “one touch Service”.

## **BAR / RESTAURANT**

Please refer to dining section for information.

## **BREAKFAST**

Please refer to dining section for information.

## **SUPERIOR ROOMS**

In our Superior rooms you can enjoy the following extra services free of charge: breakfast, daily newspaper, iron and ironing board and nespresso® coffee machine.

## **BUSINESS SERVICE CENTRE**

All major business services are provided through our front office. Please contact our “one touch Service”.

## **CHECK-IN TIME**

Check-in is from 3.00 pm.

## **CHECK-OUT TIME**

Check-out time is before 12.00 noon.

Should you require an extension, please contact reception in advance.

## **CHILDREN**

If you require a baby cot please contact our “one touch Service”.

## **CONCIERGE SERVICE**

Our front office team will assist you in making bookings for theatres, concerts, restaurants, sightseeing tours, car-rental etc. Details of public transport and the sights of Athlone and the Irish midlands are also available.



# GUEST DIRECTORY A-Z

## CONFERENCE FACILITIES & CENTRE

Please refer to our conference section for information.

## CREDIT CARDS

We accept the following credit cards

- Diners Club
- MasterCard
- Visa, Laser
- Maestro

## DOCTOR

We can arrange an appointment with a local doctor if required. Please call our manager on Duty or our “one touch Service”.

## DO NOT DISTURB

If you do not wish to be disturbed, please place the “Do not Disturb” sign outside your door. Should you not wish to receive any phone calls please contact our “one touch Service”.

## DINING

### *ELEMENTS BISTRO*

Our popular restaurant is situated on the ground floor. the international menu offers a wide selection of dishes including Mediterranean and chefs’ specialties.

During the Covid19 pandemic we will have to control the number of people dining in our restaurant at any one time. It is advisable to book ahead and secure your breakfast or dinner reservation in advance, this will also allow us to observe social distancing guidelines. To reserve a table please dial 0 and our reception team will be happy to assist.

### *OPEN FOR BREAKFAST*

**Monday - Friday:** 7.00 am – 10.30 am

**Saturday:** 7.00 am – 10.30 am

**Sunday:** 8.00 am – 11.00 am

### *OPEN FOR LUNCH*

**Sunday:** 1:00pm – 4:00pm (pre-booking is essential). Please dial 0 and our reception team will be delighted to reserve a table for you

### *OPEN FOR DINNER*

**Tuesday – Thursday:** 6.30 pm – 9.00 pm

**Friday & Saturday:** 6.00 pm – 9.30 pm

**Extended opening times:** 6.00 pm – 9.30 pm for School Holidays/ Midterm Breaks

# GUEST DIRECTORY A-Z

## **QUAYSIDE BAR AND LOUNGE**

Quayside Bar & lounge has a simplistic yet chic ambience which provides guests with a comfortable environment where you can relax and enjoy a drink and chat with friends or family. It has the added feature of a large adjoining heated terrace overlooking the River Shannon and offers live entertainment on Friday and Saturday nights. Unfortunately during the **Covid 19 pandemic** we will not be in a position to offer live entertainment however we hope this will return as soon as possible. Enjoy a cocktail from our cocktail menu, a relaxed meal from our Bar Menu or ask about our daily Combo Deal.

## **QUAYSIDE BAR & LOUNGE FOOD MENU**

Monday to Sunday 12.30pm - 9.30pm

After these hours the bar is opened to resident guests until 2.00 am.

(Please note that on occasion due to occupancy residents bar may close earlier).

## **ROOM SERVICE**

12.30pm - 9.30pm

Our full in-room dining menu is available. Please dial one touch Service to order.

## **24 HOURS**

Our late dining menu is available 24 hours a day, please dial one touch Service to order.

To ensure your complete satisfaction, we ask you to allow 30 to 40 minutes waiting time for delivery of your order and thank you, in advance for your understanding. Please refer to your In-Room Dining Menu or breakfast order form for details.

## **EMERGENCY EXITS**

There is a fire emergency plan posted on your room door. An illuminated sign indicates all emergency exits. Please use the emergency exits in case of an emergency only.

## **EMERGENCY**

In case of an emergency press the emergency button on your telephone.

## **EXPRESS CHECK-OUT**

This facility is available if you are paying by credit card. For further info, please contact our "one touch Service".

## **FIRE PRECAUTIONS**

In case of an emergency or a fire please press the emergency button on your telephone and indicate the location of the fire. Guests will be warned by the ringing of the general alarm bell. A plan indicating the nearest exit to your room is detailed on the back of your room door. For your safety the fire alarm bells are tested weekly (unless otherwise notified) in co-operation with the municipal authorities.

## **GOLF**

Our front office team will be delighted to assist you with information or tee time bookings for one of the local golf courses.

# GUEST DIRECTORY A-Z

## **HAIRDRESSING / BEAUTY SALON**

Our front Desk will be delighted to assist you in arranging an appointment with one of the local Hairdressing/Beauty Salons. For further information, please contact our “one touch Service”.

## **HAIR DRYER**

A hair dryer is available in your bathroom or in the drawer in your room.

## **ICE**

If you require ice please contact our “one touch Service”.

## **INTERNET**

All bedrooms provide Wi-Fi internet connection. There is no password, please connect to “Radisson Guest”.

## **IRON/IRON BOARD**

An iron as well as an iron board is integrated in wardrobe of your room.

## **LAUNDRY & DRY-CLEANING**

Laundry bags and lists are provided in your room located in the wardrobe below the safe. Clothing should always be accompanied by an itemized list. Please complete and sign the list and place it in the laundry bag. In case of discrepancies you will be notified at once.

The laundry is accepted on the understanding that the hotel cannot be held responsible for shrinkage, fastness of color, damage resulting from the laundry process or for any items unclaimed after one month from date of receipt.

Any claim concerning the finished articles must be reported and accompanied by the list within 24 hours. Our liability for loss or damage will not exceed 5 times the cost of laundering the item in question.

Please contact “one touch Service”.

Regular laundry & dry Cleaning service Items received before 9.00 am will be returned before 6.00 pm. Monday – Saturday. This service is not available on Sundays or Bank holidays.

### ***EXPRESS LAUNDRY SERVICE***

Items received between 8.00 am and 8.00 pm will be returned within 3 hours (washable items only).

Express laundry is charged at the normal price plus 50%. Last collection is 5.00 pm.

## **LEISURE CENTRE**

Synergy Health & Fitness Centre is located on the lower Ground floor, and includes an indoor 16.5 metre swimming pool, sauna, steam room and a fully equipped gymnasium.

### ***OPENING HOURS***

**Monday - Friday:** 6.30am to 21.00pm

**Saturday, Sunday & Bank Holidays:** 8.00am to 19.00pm

To book a time slot for the Swimming Pool please contact our Leisure Centre by dialing extension 3490.

# GUEST DIRECTORY A-Z

Please note during the **Covid19 pandemic** we will have to control the number of people in the pool under Government guidelines. Our dedicated leisure team will be able to discuss the best time to come to ensure you have as much fun as possible when staying with us. Swimming hats must be worn in the swimming pool and can be purchased directly from the leisure Centre for €3. All towels are provided free of charge for residents. Our Gym is due to re-open on 20th July. Unfortunately, due to social distancing restrictions our Steam room and Sauna will remain closed for the time being. Children up to the age of 16 are not allowed in the pool unless they are accompanied by an adult. For safety reasons, children up to the age of 16 are not allowed to use sauna or steam room or gymnasium. Children must be supervised by a parent or guardian at all times. Children last entry 7pm midweek & 6pm weekend however during the current pandemic any restrictions on children's timings will be lifted initially so you and your family have the whole day to enjoy time in our pool.

## LOST & FOUND

In the event of belongings being lost or mislaid please contact "one touch Service" without delay. The hotel does not accept any responsibility for valuables left in your room.

## LUGGAGE SERVICE

For luggage collection and storage please contact "one touch Service".

## NEWSPAPERS

Connect to our Wi-Fi, download the PressReader App and start reading. Complimentary access to thousands of newspapers and magazines.

## PARKING

Car parking is available in front of the hotel which is free of charge for all residents staying overnight. Please register your car at reception. The hotel does not take any responsibility for any damage.

## PHARMACY

For details of the nearest Pharmacy, please contact our "one touch Service". Please be advised that our Front Desk is not allowed to give out any medication or tablets of any kind.

## POSTAGE

Postage Franking can be purchased at the Front Desk. Please contact our "one touch Service".

## ROOM SERVICE

Room service is available from 12:30pm to 9:30pm. A variety of dishes are available to you throughout the day. For ordering please call our "one touch Service". The room service menu is available in the menu Section of our Guest Directory.

## ROOM TEMPERATURE

The hotel rooms are supplied with individual thermostatic control switches, to enable you to regulate your room temperature. Temperature control only operates when your windows are closed and as long as your key card is kept in the power slot next to the entrance. Please note this is not an air conditioning unit.





# GUEST DIRECTORY A-Z

## **SAFETY DEPOSIT BOXES**

These are available free of charge in your room. The hotel does not take any responsibility for money or valuables left in your room.

## **SHAVER**

Special sockets for electric shavers are found in your bathroom. If required, our “one touch Service” will provide you with a shaving kit.

## **SHOESHINE SERVICE**

Shoe-polishing machines are available by the elevators on each floor.

## **SMOKING**

In accordance with the Irish Smoking regulation. You are kindly requested to refrain from smoking in our bedrooms, public areas, including restaurant, bar or conference rooms. A failure to comply with this legislation will be regarded as an offence in Irish law and may result in legal prosecution.

## **STAIRS**

There is a staircase in the left wing of the hotel (when you exit the lifts). Please do not use the emergency staircases.

## **SWIMMING POOL**

Please refer to the Leisure Centre section.

## **TAXI**

Should you require a taxi please contact our “one touch Service”, and we will be happy to arrange this for you.

## **TELEPHONE**

For an outside line dial 9, followed immediately by your number. To call another guest room, dial 8 and the room number. For international calls dial 9, followed by 00 and the country code. The price for your telephone call is calculated automatically depending on the duration and the destination of your call. A minimum charge of €0.10 is applicable.

## **TOURS**

Brochures of tours and things to do in the area are available in the lobby. Please contact reception for further assistance.

## **TV CHANNELS**

The Radisson Blu Hotel, Athlone offers a large variety of channels. Please refer to the TV directory on your TV for available listings.

## **WAKE-UP CALLS**

Please call our “one touch Service” to schedule your wake-up call.